

Operational requirements for effective and efficient anderhalveslijnzorg

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Brief Look at Literature

- Case Study of podiatry clinic in Twente (Podosophia, mei 2014)
- Move care from second to first line and more integration of first line to realize cost savings (Linssen, 2012, *Mednet*)

Service Requirements

- Coordination
- Technology
- Work
- Facility

Questions

- What are the environmental forces driving the development of anderhalveslijnzorg?
- What parts of the first line service process are affected by the implementation of the service?
 - Do generalists need to specialize?
 - Are different facilities needed?
- What is the patient need being fulfilled by the implementation of anderhalveslijnzorg?

Initial Research

- What are the environmental forces driving the development of anderhalvelijnszorg?
 - Work with first-line professionals in a gezondheidscentrum in Assen to develop rich pictures of the environment affecting the development of anderhalvelijnszorg.
 - Would like to expand to other gezondheidscentrum.