Dutch voluntary sport clubs (VSCs) are facing several challenges:
- perceived consumerist behavior by members;
- demands by the government to attribute to the social policy agenda;
- declining number of members in complex contexts.

Between 300-500 sport club consultants, mostly funded by local governments or sport associations, are tasked to raise the organizational capacity of these VSCs in the Netherlands. But it is unclear which approach works the best for these sport club consultants in raising the organizational capacity.

The aim of this research is to gain more insights in both approaches and interventions (repertoire) of the consultant as their competences and qualities are analyzed which will result in the profiling of the active sport club consultants so we can teach sport club consultants to perform better.

However most of the consultants use an expert role, the competences of a process oriented approach are recognized.

The process oriented approach in the case serves as a means for the member to consider the optimal outcome of their problem. In this process the consultant does not change the process, but enables the members to change the process. This findings results in a focus on other competences then they are used in the education of consultants.

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